

This is the Quality Policy of Railway Drainage Limited (RDL) for 2019-20. It is subject to review at least annually to ensure that it remains appropriate to the business' purpose, the context within which we and all interested parties operate and continues to support our scope of work:

*The provision of rail and non-rail project management, including drainage works, minor track works, supply and operation of plant in possessions on Network Rail controlled infrastructure and private sites.*

We ensure a continued understanding of policy throughout the company by initial induction, ongoing briefing and discussion at all levels. The policy is available on company noticeboards and on our website ensuring its availability to relevant interested parties including Network Rail, client and supplier organisations, enforcement agencies, employees, visitors & neighbours.

Our Quality Policy ensures continued compliance with all legal and regulatory requirements including the ISO9001(2015) Quality management systems standards and those of our interested parties.

Business objectives are set and implementation measured against key performance indicators to support our policies and business plan, to ensure continual improvement of our processes, people and performance. Responsibility and accountability are disseminated through job descriptions and supplemented with personal objectives, set, measured and reviewed by line managers. Monitoring of the effectiveness of key areas of policy and process are measured on a risk basis by line managers and through internal and external audit. The executive take responsibility for the effective implementation of corrective action.

The executive will disseminate a behaviour based leadership role by example of a positive attitude and good communication towards quality issues.

Operational and company risk is managed by working within the context of the business and ensuring that the needs and expectations of interested parties are always met to identify potential improvement to policy, process and behaviour.

Quality behaviour will be measured though executive tours, management site visits, informal discussion and formal site checks.

Signed



Date

8<sup>th</sup> April 2019

**Keith Moore, Managing Director**



Railway Drainage Limited is registered in England & Wales, number 4424915. Registered office: Railway Drainage Limited, The Steadings, Maisemore Court, Maisemore, Gloucestershire GL2 8EY

No.	ISSUE	DATE	PAGE
<b>POL03</b>	<b>1</b>	<b>08/04/19</b>	<b>1 of 2</b>

TITLE  
**Quality Policy**



No.  
**POL03**

ISSUE  
**1**

DATE  
**08/04/19**

PAGE  
**2 of 2**